

ATTUNED CLIENT PRIVACY POLICY**Effective Date:** October 19, 2026**Jurisdiction:** State of Israel**1. Role & Scope**

Attuned ("we," "our") operates strictly as an independent referral and provider-matching platform under the *Israeli Privacy Protection Law, 5741-1981 (PPL)*. We act as a Data Controller for intake data collected solely to match you with independent professionals. We do not provide clinical services, nor do we collect, view, or retain clinical session notes or medical records.

2. Statutory Notice of Collection (PPL Section 11 Compliance)

In accordance with Section 11 of the *Israeli Privacy Protection Law, 5741-1981*:

- **Voluntary Disclosure:** You are not under any legal obligation to provide us with personal information. Supplying information is done entirely of your own free will.
- **Purpose & Refusal:** Data is collected solely to evaluate matching preferences, conduct matching consultations, and coordinate referrals. If you choose not to provide necessary details, we will be unable to process your referral request.

3. Information We Collect

We collect only essential data necessary to provide introductory referral services:

- **Direct Intake Information:** Name, email address, phone number, city, country of residence, matching goals, language, budget, and therapist style preferences.
- **Minors & Guardian Consent:** For individuals under 18 ("Minors"), we collect intake data only with verified parent or legal guardian authorization. Consenting parents/guardians retain full authority over the minor's intake data.
- **Automated Technical Data:** Our website (hosted on Wix.com) automatically collects standard technical data (IP address, browser type, and essential cookies) necessary for platform functionality and security.

4. Strict Confidentiality & Legal Exceptions

All client intake data, communications, and consultation records are held in strict, absolute confidentiality. We do not sell, rent, lease, or reveal your personal information to any third party, **except strictly when required by law** (pursuant to a valid court order, statutory child/vulnerable adult protection reporting duties, or lawful Israeli governmental directives).

5. Third-Party Processors & Cross-Border Transfers

To operate our platform, we utilize trusted third-party technology providers (including **Wix.com Ltd.** for website hosting/forms and **Google LLC** for cloud storage and communication). In accordance with the *Privacy Protection Regulations (Transfer of Data to Databases Abroad), 5761-2001*, you acknowledge that your data may be processed on secure cloud infrastructure located outside of Israel (including the US and EU) under strict data protection standards.

6. Data Security & Retention

In compliance with the *Privacy Protection Regulations (Data Security), 5777-2017*, we implement administrative and encrypted digital safeguards to protect your data. Information is retained only as long as necessary for matching operations and statutory recordkeeping under Israeli law.

7. Your Legal Rights

Under Sections 13 and 14 of the *Israeli Privacy Protection Law, 5741-1981*, you (or a parent/guardian acting on behalf of a minor) have the right to inspect your personal data held by Attuned (*Zchut Iyun*), request corrections (*Zchut Tikkun*), or request deletion from our matching database. To exercise these rights, contact us at hello@attunedconnect.com. Website: attunedconnect.com. Address Rehov Malachi 8, Jerusalem, Israel

Name: _____

Date: _____

Signature: _____